

Mobile Money Subscribers Brochure

To register for Mobile Money, you need to:

- Fill out an application
- Provide valid Identification card (Passport, Driver's license, National ID, Voter's ID)
- One passport photo

To complete registration:

- Dial *156# and the call/ok button
- A welcome message is received "Welcome to Mobile Money, Please select ID type"
- 1) Driver's License
- 2) National ID
- 3) Passport
- 4) Others
- Select reply / send
- Enter ID number e.g. 1214
- Select reply / send
- Select Pin code e.g. 12345
- Repeat Pin code e.g. 12345

Transact:

- Dial *156# and the call/ok button.
- The phone gives a menu to select
- 1)Send Money to
- 2)Pay Bill
- 3)Buy Airtime
- 4)Allow Cash out
- 5)Manage Account
- 6)Customer Service

Send Money

Send money to ⇔ 1) Mobile Money user
2) Non Mobile Money User
3) Favorites

- Mobile Money user: Select 1
- Non-Mobile Money User: Select 2
- Favorites: Select 3.
- Favorite option is used for saving names of favorite families or friends that you usually send money to.

Buy Airtime

Buy Airtime: Is used when buying airtime for a Mobile Money or non Mobile Money subscriber.

- **Dial *156# and ok/call button.**
- **Select option 3 to buy airtime and select reply/send**
- **Enter the amount you which to send and select reply/send (e.g 70)**
- **Enter the Mobile number**
- **Confirm Mobile Number**
- **Message: LD70.00 airtime send to 06505050 confirm by entering pin.**
- **Enter Pin Code (e.g. 12345)**

Cash-Out

Allow cash- out: Is used when you want to allow a teller or merchant to take cash from your Mobile Money account.

- **Dial *156# and ok/call button**
- **Select 4 for cash out and send**
- **SELECT 1 (CASH-OUT ON)**
SELECT 2 (CASH –OUT OFF)
- **Enter your pin code and send/reply.**

Manage Account

Manage Account: Is used to check balance, request statements, Manage favorites, Change Account PIN, and Web login.

To apply any of the above function:

- **Dial *156#call/ok and send**
- **Select 1 Check Balance**
- **Select 2 Request Statements**
- **Select 3 Manage Favorites**
- **Select 4 Change Account pin**
- **Select 5 Web login.**

**Customer Service: Is a toll-free number for mobile money customer to dial
In case there is an emergency. Dial*156#call/ok**

Select 6: Customer Service | Please Call 111and click reply/send

Tariffs:

Figures in LRD

	Transaction range		Fees
	Min	Max	
Cash-in (Deposit)	100	35 000	Free
Person 2 Person	100	35 000	Free
Cash-out (Withdrawal)	100	1000	50
	1005	6 000	100
	6 005	15,000	200
	15 005	35 000	350
Person 2 Cash	100	1000	75
	1005	6,000	150
	6 005	15 000	250
	15 005	35 000	400
Register & manage account			-